

Oklahoma State Auditor & Inspector Independently serving the citizens of Oklahoma!

Gary A. Jones, CPA, CFE

# **Open Government: The Reasonable Alternative to Avoiding a Costly Special Audit**

Presented by: Gary Jones, CPA, CFE State Auditor & Inspector

# About SA&I

On the website: <u>www.sai.ok.gov</u>

- All published audit reports performed by SA&I
- Outside audits
- Estimate of Needs/Budgets for governmental entities

#### Current Auditing Responsibilities

- Statewide Financial (CAFR)/Single Audit
- 77 County Audits

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- 63 EMS Districts
- 77 County Treasurer Audits
  - 27 District Attorney Audits
- 85+ Performance/Operational Audits
- Horseracing/Gaming
  - **Special Investigative Audits**

# **Special Investigations**

Only by request:

- ✓ Governor, House, Senate
- ✓ Attorney General
- ✓ District Attorney
- ✓ Board
- ✓ Citizen Petitions

Any type of organization...agency, cities, towns, schools, colleges and universities, trust, etc.

# #1 Way to Keep From Having a Citizen Petition Audit

# Be an <u>OPEN</u> book!!!!

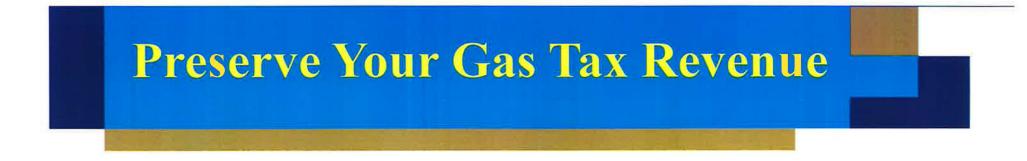




# **Effort to Intercede**

- Seeks reasonable resolution
- Addresses specific policies or practices
- Avoids potentially costly audit





□ Timely filed audit report

# **SAI Form 2643 or 2644**

Payment of \$100 filing fee





# Selectronic filing of annual audit reports

## Increased transparency

# Solution Easier access to information by the public



# A View From the State Auditor

#### **Most Common Complaints:**

- Violation of Open Records Act
- Violation of Open Meeting Act
- Utility Billing Concerns
- Utilization of personnel or equipment for personal use
- Perception of favoritism, nepotism, or inequity





51 O.S. § 24A.2 Public Policy — Purpose of Act:

"It is the public policy of the State of Oklahoma that the people are vested with the inherent right to know and be fully informed about their government."



# **Open Meeting Act**

- ALL meetings "shall" be held in public
- At convenient times and places for the public
- Open to the <u>public</u>
- Shall provide advance <u>public</u> notice of time, place & subject matter



# **Open Records Act**

## 25 O.S. § 307 Executive Sessions

- Personnel action
- Negotiation concerning employee/employee group
- Purchase or appraisal of real property
- Confidential communication with an attorney
- Discuss expulsion/suspension of a student
- Discuss matters involving handicapped student
- Discussing any matter where disclosure would violate confidentiality
- Matter related to Article II of the Administrative Procedures Act





#### **Most Common Types of Government Fraud:**

#### Falsified financial information False Accounting Entries Misrepresentations of Financial Condition

- Check Replacement Scheme
- Falsified Inventory/Purchasing documentation
- Conversion of public property for personal use

# Check Replacement Scheme

# A few basic fundamentals:

- Easily convertible funds (usually-but not always- cash)
- Record keeping responsibility, with ability to make adjustments
  - Ability to make account adjustments
  - Ability to void payments, tickets, billings
- An unaccounted for source of funds (usually checks)
  - Payments that are later voided
  - Unexpected payments from another source





It happens again, and again, and again, and again.

Too much control with too few people with too little oversight.



#### E-mail/mail/internet logs

Just a reminder I'm not expecting payment for the boys. This is my treat to them. If you want to pay some that's fine, but I want you to know that it is truly my pleasure to be able to do something nice for such a great group of boy's. They have been good friends for so long and have been around the house growing up. I love each and every one of them as my own.

### Other "Red Flags":

- Complaints
- Know your economics
- Social media
- E-mail/internet log



# Other "Red Flag" sources:

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## Other "Red Flag" sources:

- Complaints
- Know your economics
- Social media
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- Control the mail
- Control the bank statements
- Control the Accounts Receivable

#### **Control the Inventory**



Source: J. Michael Inzina, CPA, CGFM, www.altec-usa.com



- **Control the Accounts Payable**
- Limited authorized check signers
- Account for sequences

#### Control general journal entries



Source: J. Michael Inzina, CPA, CGFM, www.altec-usa.com



- Monitor exception reports
- Establish a budget
- Establish reasonable performance targets

#### Perform thorough background checks





- Require uninterrupted vacations
- Rotate employee responsibilities
- Be alert to changes in attitude, behavior or lifestyle
- Encourage "whistle blowing"



Source: J. Michael Inzina, CPA, CGFM, www.altec-usa.com



- Clearly communicate expected behaviors
- Prosecute employees who commit fraud
- Lead by example high ethical standard
- Obtain reasonable fidelity bond coverage

# City of Hartshorne

# "Small Town - Large Fraud"

**Special Investigations – City of Hartshorne** 

1.Utility Billing Fraud - \$1,725,336.16 2.Credit Card Fraud - \$80,083.35

3.Court Collections Fraud - \$18,004.55

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4.Payroll Fraud - \$10,713.71

5.Open Meeting/Open Records Act Violations

#### **Special Investigations – City of Hartshorne**

#### Court Collections Fraud - \$18,004.55

- Deposits were not made daily;
- The eCourt software program was not utilized properly;
- Receipts were not issued for every payment;
- Receipts were missing and not properly maintained;
- The customer's payment method was not recorded on receipts;
- Bank statements were not reconciled to monthly collections;
- Receipts were voided without supporting documentation;
- Court reports were not printed and reconciled to deposits daily; and
- Court activity was not properly reported to the City Council.

The City of Hartshorne is offering a payoff deal for the following people who have outstanding fines with the City of Hartshorne. The City has issued a warrant for your arrest and has suspended your driver's license for failure to pay fine and cost. If you would like your name cleared from our records you can come in anytime between now and March 31, 2011 and pay half of what you owe in cash and we will write off the remaining balance. If you have any questions you may call Dawn Dunkin, Court Clerk at 918-297-2544.



#### **Utility Billing**

Monthly Averages

950 Average Customers Billed \$122 Average Bill

\$115,900 Expected Monthly Collection



#### s115,900 Expected

# Actual average monthly deposit was \$87,789.32

| let l                      | <b>Jtility Deposits</b> |
|----------------------------|-------------------------|
|                            | Total                   |
| \$                         | 89,013.90               |
| \$                         | 100,513.98              |
| \$                         | 73,913.59               |
| \$                         | 97,008.48               |
| \$                         | 75,561.27               |
| \$                         | 82,917.78               |
| \$                         | 117,778.40              |
| \$<br>\$<br>\$<br>\$<br>\$ | 91,137.95               |
| \$<br>\$                   | 96,094.71               |
| \$                         | 84,692.50               |
| \$                         | 85,837.22               |
| \$<br>\$<br>\$             | 75,584.82               |
| \$                         | 69,583.15               |
| Ś                          | 129,020.12              |
| \$                         | 76,343.17               |
| \$<br>\$                   | 91,968.97               |
| \$                         | 101,035.45              |
| \$<br>\$<br>\$             | 92,305.91               |
| \$                         | 72,142.86               |
| \$                         | 98,348.21               |
| \$<br>\$                   | 86,719.28               |
| \$                         | 69,498.31               |
| \$                         | 83,422.88               |
| \$                         | 105,054.29              |
| \$                         | 49,235.76               |



| Expected:   |        | Deposits |                        | Cash |        | Check |            |
|-------------|--------|----------|------------------------|------|--------|-------|------------|
|             | Jul-15 | \$       | <mark>69,583.15</mark> |      |        | \$    | 69,583.15  |
| 75% Check   | Aug-15 | \$       | 129,020.12             |      |        | \$    | 129,020.12 |
| 25% Cash    | Sep-15 | \$       | 76,343.17              |      |        | \$    | 76,343.17  |
| 23% Cash    | Oct-15 | \$       | 91,968.97              |      |        | \$    | 91,968.97  |
|             | Nov-15 | \$       | 101,035.45             |      |        | \$    | 101,035.45 |
|             | Dec-15 | \$       | 92,305.91              | \$   | 900.00 | \$    | 91,405.91  |
| Actual:     | Jan-16 | \$       | 72,142.86              |      |        | \$    | 72,142.86  |
| Actual.     | Feb-16 | \$       | 98,348.21              |      |        | \$    | 98,348.21  |
|             | Mar-16 | \$       | 86,719.28              | \$   | 60.00  | \$    | 86,659.28  |
| 99.8% Check | Apr-16 | \$       | 69,399.17              |      |        | \$    | 69,399.17  |
| .2% Cash    | May-16 | \$       | 78,820.96              |      |        | \$    | 78,820.96  |
|             | Jun-16 | \$       | 105,054.29             | \$   | 700.00 | \$    | 104,354.29 |
|             | Jul-16 | \$       | 49,235.76              |      |        | \$    | 49,235.76  |
|             |        |          |                        |      |        |       |            |

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#### **Utility Billing**

After:

75% Check 25% Cash

|        |    | Deposits   | Cash            | Check            |
|--------|----|------------|-----------------|------------------|
| Jul-15 | \$ | 69,583.15  |                 | \$<br>69,583.15  |
| Aug-15 | \$ | 129,020.12 |                 | \$<br>129,020.12 |
| Sep-15 | \$ | 76,343.17  |                 | \$<br>76,343.17  |
| Oct-15 | \$ | 91,968.97  |                 | \$<br>91,968.97  |
| Nov-15 | \$ | 101,035.45 |                 | \$<br>101,035.45 |
| Dec-15 | \$ | 92,305.91  | \$<br>900.00    | \$<br>91,405.91  |
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| May-16 | \$ | 78,820.96  |                 | \$<br>78,820.96  |
| Jun-16 | Ş  | 105,054.29 | \$<br>700.00    | \$<br>104,354.29 |
| Jul-16 | \$ | 49,235.76  |                 | \$<br>49,235.76  |
| Aug-16 | \$ | 105,554.87 | \$<br>8,173.00  | \$<br>97,381.87  |
| Sep-16 | \$ | 108,789.99 | \$<br>24,321.35 | \$<br>84,468.64  |
| Oct-16 | \$ | 119,447.75 | \$<br>27,725.99 | \$<br>91,721.76  |
| Nov-16 | \$ | 128,605.63 | \$<br>32,324.74 | \$<br>96,280.89  |
| Dec-16 | \$ | 131,306.18 | \$<br>30,562.70 | \$<br>100,743.48 |
| Jan-17 | \$ | 100,926.52 | \$<br>26,472.55 | \$<br>74,453.97  |

#### **Special Investigations – City of Hartshorne**

**City Treasurer** 

- 60+ year old female
- Employed 36+ years
- Salary ~\$2,250/month

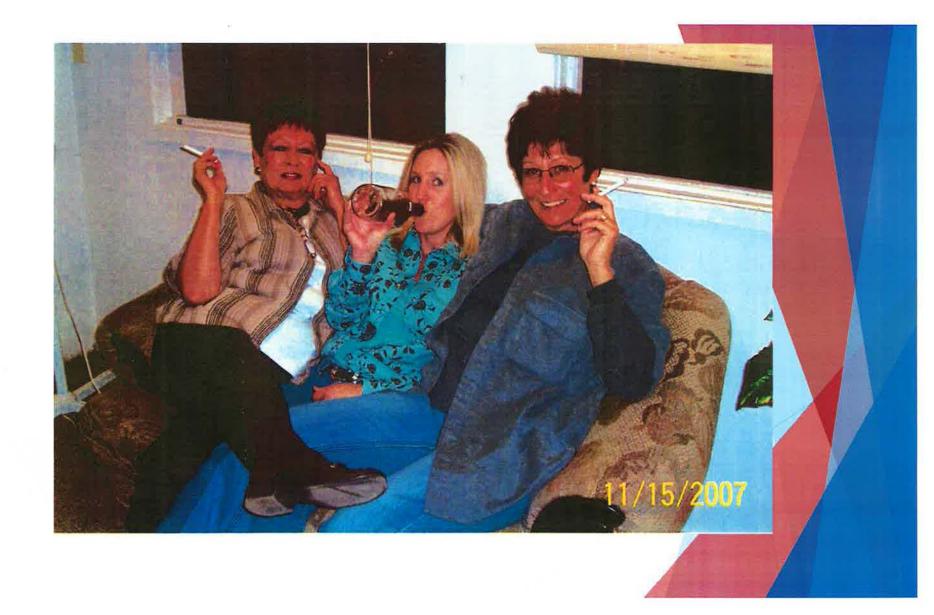
City/Court Clerk

- 40+ year old female
- Employed 20+ years
- Salary ~\$2,150/month

Councilmember, Vice-Mayor, Mayor

- 70+ year old female
- Involved with city 20+ years





# Questions?

